

User Guide

View CRS/ FATCA Return Status

Estimated submission time required is about 5 minutes. Please have the following information ready before using the Digital Service:

- 1. Your Singpass
- 2. The Reporting SGFI's Singapore Tax Reference Number

<u>Step 1</u>

 Log in via <u>myTax Portal</u> > Select More > AEOI > View CRS / FATCA Return Status

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Use the navigat	ion bar above to	View A Apply	EOI e-Service Transa to Deregister for AEO	ction History I	
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<u>Step 2</u>

At View CRS/FATCA Return Status page,

Applicable for tax agents only:

 Select the appropriate entity ID type (e.g. ASGD, ITR, UEN-Business, UEN-Local Co, UEN-Others) and enter your client's tax reference number.

• Click "Next".

If you are not a Tax Agent, skip step 2 and proceed to step 3.



<u>Step 3</u>

- Under **Reporting Type**, select either "CRS" or "FATCA".
- Under **Reporting Year,** select from drop down list for the relevant RY.
 - You are able to search up to 5 years prior to the relevant RYs.
- Under Search By, select
 "Acknowledgement No", "Message Ref ID" or "Submission Date" from drop down list.

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Reporting Type *	Reporting Year	*		
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Select	•			

<u>Step 4a – via Acknowledgement No / Message Ref</u> <u>ID</u>

- If "Acknowledgement No" or "Message Ref ID" was selected, input the relevant information provided during the submission of the CRS/FATCA return in the Keyword field.
- Click "Search".

<u>Step 4b – via Submission Date</u>

- If "Submission Date" was selected, input the relevant time period under "Date From" and "To" in which the CRS/FATCA Return(s) was submitted.
- Click **"Search".**

View CRS/ FATCA Return Status

🖶 SAVE AS PDF/ PRINT

This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.

Reporting Type *	Reporting Year *
CRS FATCA	2023
Search By *	Keyword *
Acknowledgment No 🔹	123456

View CRS/ FATCA Return Status

🖶 SAVE AS PDF/ PRINT

This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.

arch By *		Date From *		To *	
Submission Date	•	01/09/2024	Ë	01/10/2024	Ë

View CRS/FATCA Return Status

<u>Step 5 – Search Results page</u>

• Search results on CRS/FATCA Return Status will appear based on the details submitted on the previous page.

Submission Status	Description
Pending	The CRS/FATCA return has been received and is currently pending processing by IRAS.
Accepted	The CRS/FATCA return has been processed and accepted by IRAS.
Accepted with error	The CRS/FATCA return has been processed but accepted with error by IRAS. Details of the error(s) can be retrieved from the "Notices/Letters" digital service.
Rejected	The CRS/FATCA return has been processed but was rejected by IRAS. Details of the error(s) can be retrieved from the "Notices/Letters" digital service.



[NEW!] For Accepted with error and/or Rejected returns:

• Click "View Error Listings" to retrieve and download the list of error details in CSV format for the specific return

[NEW!] <u>Step 5a – Error Listing page</u>

- Error listing(s) of the selected return will appear.
- Each error listing file is capped at 500 records, and multiple error listing files may be populated when there are more than 500 records accepted with error and/or rejected.
- Click "Download".

View CRS/ FATCA Return Status		đ	SAVE AS PDF/ PRINT
< Back to Search Results			
Error Listing			
Acknowledgement No: 123456	Submission Date: 19/09/20	24 17:05:12	
File Name:	MessageRefID:		
xml Status: Rejected			
1 - 6 of 6 Record(s)			
Error Listing File Name		Actions	
Ack_123456_ErrorListing_1.csv		DOWNLOAD	
Ack_123456_ErrorListing_2.csv		DOWNLOAD	
Ack_123456_ErrorListing_3.csv		DOWNLOAD	
Ack_123456_ErrorListing_4.csv		DOWNLOAD	
Ack_123456_ErrorListing_5.csv		DOWNLOAD	
Ack_123456_ErrorListing_6.csv		DOWNLOAD	
	BACK		

[NEW!] <u>Step 5a – Error Listing page (cont'd)</u>

• A pop-up window will appear to download the selected error listing file from the previous page.

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To successfully download multiple error listing files, please ensure that the pop-up window is closed after each download.

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	Ack_123456_ErrorListing_1.csv					
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