

View Correspondence / Notices (Partnership)

Q1. Can I delete the acknowledgement after viewing?

A1. No.

Q2. Will I be able to set the acknowledgement from 'Read' to 'Unread'?

A2. No, a document that has been read will be treated as having been 'Read'.

Q3. Can I view the partnership allocation notice besides the acknowledgement?

A3. No. For a start, only the e-Filing acknowledgement will be viewable.

Q4. Will I be able to view the correspondence that I have sent to IRAS?

A4. For a start, only the e-Filing acknowledgement will be viewable.

Q5. Can I forward the document to another party?

A5. No, the system does not allow onward forwarding of the document to another party.

Q6. Can I print or save a copy of the acknowledgement in my local drive?

A6. Yes. You may click on the print icon or save icon on the top left hand corner to print or save a copy of the e-Filing acknowledgement in your local drive.

Q7. What software programs are required in order to view the notices?

A7. You require *WinZip* or other similar programs to view the e-Filing acknowledgement as it has been compressed as *zip* files.

Q8. Why am I unable to view documents using View Correspondence / Notices?

A8. Please follow the below steps according to your browser versions

Microsoft Internet Explorer 5.xx, 6.xx or 7.xx for Windows

Step 1. Go to Tools ->Internet Options

Step 2. Click on Security Tab->Custom Level

Step 3. Set Downloads ->"Automatic prompting for file downloads" to "Enable", then click OK

Step 4. If browser prompt the warning message, click yes.

Step 5. Click OK on Internet Options and try download document again.

Step 6. If your browser have a prompt on top area with the following message "Pop-up blocked. To see this pop-up or additional options click here...", right click on the message bar, click "Always Allow Pop-ups from This Site...".

Step 7. If the browser prompt "Would you like to allow pop-ups from '*.iras.gov.sg'?", click Yes.

Step 8. If your browser still cannot open or download document properly, please restart browser and try again.